Querencia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Querencia does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Querencia:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services or other assistance, contact the sales director at Querencia at 2500 Barton Creek Boulevard, Austin, TX 78735 or by phone 512-610-9400.

If you believe that Querencia has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the sales director at Querencia in person or by mail at 2500 Barton Creek Boulevard, Austin, TX 78735 or by phone 512-610-9400.

If you need help filing a grievance, the sales director at Querencia is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 512-610-9400

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.
Gọi số 512-610-9400.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 512-610-9400.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 512-610-9400.

ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 512-610-9400.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 512-610-9400.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 512-610-9400. 번으로 전화해 주십시오.

Ige nti: O buru na asu Ibo asusu, enyemaka diri gi site na call 512-610-9400.

AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 512-610-9400.

اذإ :ةظوحلم مكبلاو مصلا فتاه رفاوتت ةيوغللا ةدعاسملا تامدخ نإف ،ةغللا ركذا ثدحتت تنك مق 512-610-9400 مقرب لصتا .ناجملاب كل

رگ اپ آودرا ے ت ل وب ،ں ی ہ وت پ آ وک ن اب زی ک دم ی ک ت ام دح ت ف م ں ی م ب ای ت س د ں ی ہ ۔ ل اک ر ادرب خ.512-610-9400

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 512-610-9400.

ध् यान दें: यदद आप ह द.ी बोलते हैं तो आपके ललए मतु में ाषा सहायता सेवाएं उपलब् ध हैं। 512−610−9400

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 512-610-9400.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 512-610-9400.

ុ ្របយ័ត្ន៖ បរ រ រ ើសនិជ ាអ្នកនយិ ាយ ភ ាស ាំ ខ្ម រ, បស រ ាជនំួយ ន្ន កភ ាស ា ប បបប ាយមនិគត ិ ន ល្ប គអ ើ ាចម ានស រ ាំ ារ ើអ្ន ក។ ចរ ូ ទ្រស័ព្ទ 512-610-9400.